

## Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://ifs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Goddard School of Grandview	Program Number 2240031199	Program Type Child Care Center
Address 1175 Bobcat Avenue Grandview Heights OH 43212		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Barbara Smith	Inspection Day 01/29/2025	Begin Time 1:50 PM	End Time 2:50 PM
Reviewer(s) Lia Seabrook	Inspection Day 01/29/2025	Begin Time 1:50 PM	End Time 2:50 PM

Summary of Findings				
No. Rules Verified 3	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	Age Group/Range	Ratio Observed	Comment
Infant 1	0 to < 12 months	2 to 12	Arrival
Infant 2	0 to < 12 months	2 to 12	Arrival
First Steps	12 months to < 18 months	2 to 11	Arrival
Toddlers	18 months to < 30 months	2 to 12	Arrival
Twos	18 months to < 30 months	2 to 11	Arrival
Bridge	30 months to < 36 months	1 to 16	Arrival (Nap)
Preschool 1	3 years to < 4 years	1 to 11	Arrival
Preschool 2	3 years to < 4 years	1 to 16	Arrival (Nap)
PreK	4 years to < 5 years	1 to 17	Arrival (Nap)

### Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio

Code: The program is required to maintain the appropriate staff to child ratio for each group served.

**Allegation:** The complainant alleged the program was not maintaining required staff/child ratios.

**Determination:** Substantiated

**Findings:** During the inspection, it was determined required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the Infant 1 group was 2 Child Care Staff Member(s) for 13 children. Additionally, a ratio of 1 Child Care Staff Member for 6 children was determined for the Infant 2 group.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/02/2025

#### Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Group Size

Code: The program is required to maintain the appropriate group size for each group of children served.

**Allegation:** The complainant alleged group size limitations were not being maintained.

**Determination:** Substantiated

**Findings:** During the inspection, group size limitations were not maintained for the group of Infants as it was determined there were 14 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/02/2025

### Summary of Additional Non-Compliances

**Serious Risk Non-Compliances**

No Additional Serious Risk Non-Compliances were observed during this inspection

**Moderate Risk Non-Compliances**

No Additional Moderate Risk Non-Compliances were observed during this inspection

**Low Risk Non-Compliances**

No Low Additional Risk Non-Compliances were observed during this inspection