

## **Center Complaint Inspection Summary Report**

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <a href="http://jfs.ohio.gov/CDC/childcare.stm">http://jfs.ohio.gov/CDC/childcare.stm</a>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details					
Program Name	Program Number	Program Type			
Kids 'R' Kids Fairfield	2250031644	Child Care Center			
Address		County			
8750 Holden Blvd Fairfield OH 45014		BUTLER			

Inspection Information						
Inspection Type Complaint			Inspection Scope Partial		Inspection Notice Unannounced	
Reviewer(s) Steffani Roberts Inspection 06/24/202			Begin Time 9:00 AM		End Time 10:30 AM	
Summary of Findings						
No. Rules Verified	No. Rules with Non-co	mpliances	s No. Serious Risk		No. Moderate Risk	No. Low Risk
1	1		1		0	0

Staff-Child Ratios at the Time of Inspection					
Group	Age Group/Range Ratio Observed		Comment		
Sharks	School-Age to < 11 years	2 to 20			
Eagles	4 years to < 5 years	2 to 14	Combined with		
			Frogs		
Flamingos	3 years to < 4 years	2 to 7	Combined with		
			Pandas		
Gators	30 months to < 36 months	2 to 5			
Tigers	18 months to < 30 months	1 to 5			
Turtles	0 to < 12 months	2 to 7	Combined with		
			Caterpillars		
Butterflies	12 months to < 18 months	2 to 6			



## **Complaint Allegations**

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

## Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance

Code: The program staff, including the owner and administrator, shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: Administrator used an inappropriate guidance and management technique by yelling at children in their faces, yanking them by the arms and calling them names

Determination: Substantiated

Findings: During the inspection, it was determined that the administrator had used inappropriate techniques when managing unacceptable behavior in children, in that the prohibited techniques in numbers 1 and 10 below were used:

- 1. Utilize cruel, harsh, unusual, or extreme techniques.
- 2. Utilize any form of corporal punishment.
- 3. Delegate children to manage or discipline other children.
- 4. Use physical restraints on a child.
- 5. Restrain children by any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control.
- 6. Place children in a locked room or confine children in any enclosed area.
- 7. Confine children to equipment such as cribs or highchairs.
- 8. Humiliate, threaten or frighten children.
- 9. Subject children to profane language or verbal abuse.
- 10. Make derogatory or sarcastic remarks about children or their families.
- 11. Punish children for failure to eat or sleep or for toileting accidents.
- 12. Withhold any food (including snacks and treats), rest or toilet use.
- 13. Punish an entire group of children due to the unacceptable behavior of one or a few.
- 14. Isolate and restrict children from all activities for an extended period of time.

Child-care staff members and other employees must always use appropriate guidance and management methods with children. Provide staff training.

Rule 5180:2-12-03 requires the program to notify parents when a serious risk non-compliance is cited. The notification must inform parents of the serious risk non-compliance and include the Department of Children and Youth website and location of further information regarding the determination. Submit the program's corrective action plan, which includes a statement that training was provided to all employees, owners, and administrators and a copy of the written parent notification, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 06/29/2025

## **Summary of Additional Non-Compliances**



No Additional Serious Risk Non-Compliances were observed during this inspection
Moderate Risk Non-Compliances
No Additional Moderate Risk Non-Compliances were observed during this inspection
Low Risk Non-Compliances
No Low Additional Risk Non-Compliances were observed during this inspection