



Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at <http://jfs.ohio.gov/CDC/childcare.stm>. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|--|------------------------------|-----------------------------------|
| Program Name XCEL Early Learning Academy | Program Number 2250032563 | Program Type Child Care Center |
| Address 14402 Puritas Avenue Cleveland OH 44135 | | County CUYAHOGA |

| Inspection Information | | | | |
|------------------------------|-------------------------------------|-----------------------------|----------------------------------|-------------------|
| Inspection Type Complaint | | Inspection Scope Partial | Inspection Notice Unannounced | |
| Reviewer(s) LAKESHA ALLEN | Inspection Day 09/08/2025 | Begin Time 1:35 PM | End Time 2:35 PM | |
| Summary of Findings | | | | |
| No. Rules Verified 3 | No. Rules with Non-compliances 0 | No. Serious Risk 0 | No. Moderate Risk 0 | No. Low Risk 0 |

| Staff-Child Ratios at the Time of Inspection | | | | |
|--|--------------------------|----------------|--|---------------------|
| Group | Age Group/Range | Ratio Observed | | Comment |
| Infant 1 | 0 to < 12 months | 2 to 8 | | Programming |
| Infant/ Toddler | 12 months to < 18 months | 2 to 12 | | Programming |
| PS/PK | 3 years to < 4 years | 2 to 17 | | Programming- Nap |
| SA | School-Age to < 11 years | 1 to 18 | | Programming |
| Toddlers | 18 months to < 30 months | 2 to 14 | | Programming- Nap |



Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection



Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection